

Matterport TruePlan™ for Xactimate®

Last updated Jul 17, 2023

As part of the continuous evolution of Matterport's product offerings, we are pleased to offer Matterport TruePlan™.

Before You Begin

To order TruePlan:

- You must have a Professional plan or higher.
- Your space must have been scanned with a Matterport Pro3, Pro2, a Leica BLK360 G1 camera, or a Matterport-compatible 360 camera. Note that if you have a Classic plan, you can't order TruePlan if your space was scanned with a 360 camera.
- The TruePlan feature must be enabled on your account.
- The space must be active (not archived or deleted).
- The space can have any sharing status (public, private, unlisted, or password protected).
- TruePlans are SKX files that you can easily import into Xactimate®.

Matterport TruePlan™ is a deliverable that you can purchase after you've scanned a property and uploaded it to your Matterport Cloud account. TruePlans are SKX files that you can easily import into Xactimate®. With these files, you no longer have to measure and manually sketch losses. This saves you valuable time so you can process insurance claims faster and more accurately. We are also making it easier to access the product from both the Matterport Cloud account and API calls.

Import TruePlan™ Into Xactimate®

The following versions of Xactimate can import Trueplan™. Refer to the following links for instructions about how to import them:

- [Xactimate X1](#)
- [Xactimate Online](#)

Matterport TruePlan™ Pricing

You must be on a Professional subscription plan or higher to order Trueplan™. You will be presented with a price estimate at the time of ordering. The pricing is per model and depends on which subscription plan you have and the square footage of the buildings, not including outside areas. If your model includes exterior scans, those are included in the initial pricing estimate, so your actual cost might end up being lower when those are excluded from the total square footage.

We are unable to accommodate spaces over 25,000 square feet. If it's determined that the space is too large, you will receive an email from the Support team informing you

that the order has been canceled.

If you have a space larger than 25,000 square feet, you have the option to split it into smaller spaces and order a Trueplan™ for each smaller space. For example, you might split a 40,000 square foot space into two 20,000 square foot models, and order two Trueplans™. Note that the end result will be in separate files, one for each space. Here's how to split a space:

1. Follow the steps in the [How to Copy a Model in the Matterport App](#) article to create as many copies of the model as you need. Keep the original scan intact so that you have a copy where the entire property is included and create a copy for each section you want to split the model into. So, in our 40,000 square foot example, we'd keep the original model intact, and create two copies, one for each 20,000 square foot section.
2. Determine where you want to separate the model. For example, you might separate a wing of the building.
3. Open your first copy from the Jobs tab in the Matterport app and delete the scan points for the half you want to remove from this copy. For example, you might delete all the scan points from the building's wing and keep the main structure.
 - To delete a scan point, tap the point you want to delete and tap Delete Scan. Tap Delete again in the pop-up window to confirm you want to delete it.
4. Open your second copy from the Jobs tab in the Matterport app and delete the scan points that you kept in the first copy. In our example, you'd keep the scan points in the building's wing, and delete the ones from the main structure.
5. Upload both copies. You now have two models in your Matterport Cloud account, one of each half of the building. You can order a Trueplan™ for each one.